



CANCER*care*[®]

Our Impact

CANCERCARE'S
FINANCIAL ASSISTANCE

OUR IMPACT—CANCERCARE'S FINANCIAL ASSISTANCE

The financial costs associated with cancer are often overwhelming. Even with insurance, most people are financially unprepared for the out-of-pocket expenses for their medical care. Since 1944, CancerCare has addressed the constantly evolving financial needs of people with cancer. This year, CancerCare distributed over **\$26.4 million** in financial assistance grants to over **24,000 individuals**.

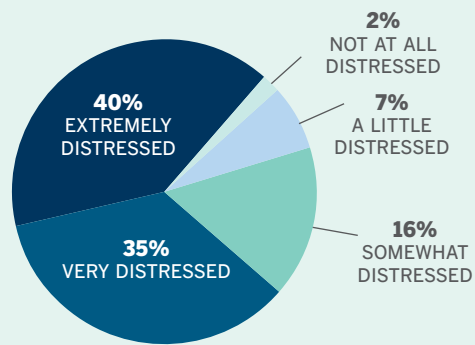
CancerCare's Financial Assistance

CancerCare offers limited financial assistance for cancer-related costs such as co-payment assistance, transportation and child care, and our oncology social workers can help find additional resources. A recent survey of 580+ CancerCare clients found the following:

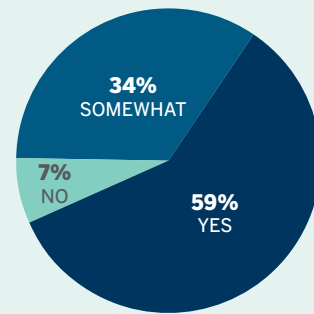


When asked how distressed they were, **75 percent of clients** reported they very distressed or extremely distressed when starting treatment. After contacting CancerCare, **93 percent of clients** reported that CancerCare's financial assistance helped their distress.

Thinking about the time when you started getting cancer treatment, how distressed were you from thinking about your finances?



Did the CancerCare financial assistance help your distress?



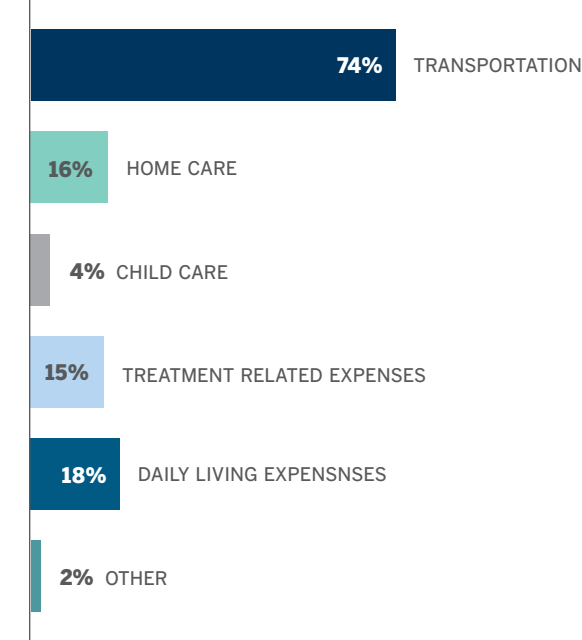
"We are really grateful for the help you provided us as we are financially stressed and every dollar counts!"

– CancerCare Client

"I am always concerned about health care costs and people diagnosed with cancer not having enough coverage to cover costs and the lack of resources out there. I have worked at CancerCare for 10+ years and I still love the work I do. I am always glad that CancerCare has always been able to offer some financial assistance."

– Essie Roman, MSW, LCSW

When asked what areas CancerCare's **financial assistance was used for**, clients reported the following:

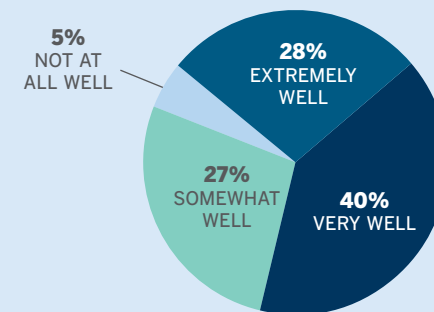


95 percent of clients reported that CancerCare met their needs.

"I would like to personally thank CancerCare for their financial help in a time of need. It was very much appreciated."

– CancerCare Client

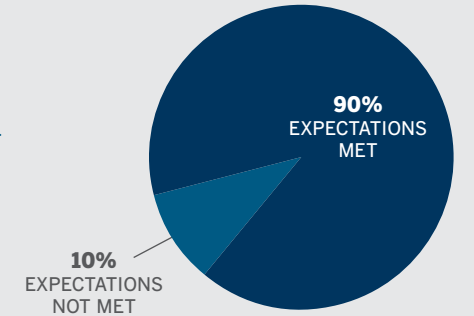
How well did CancerCare meet your needs?



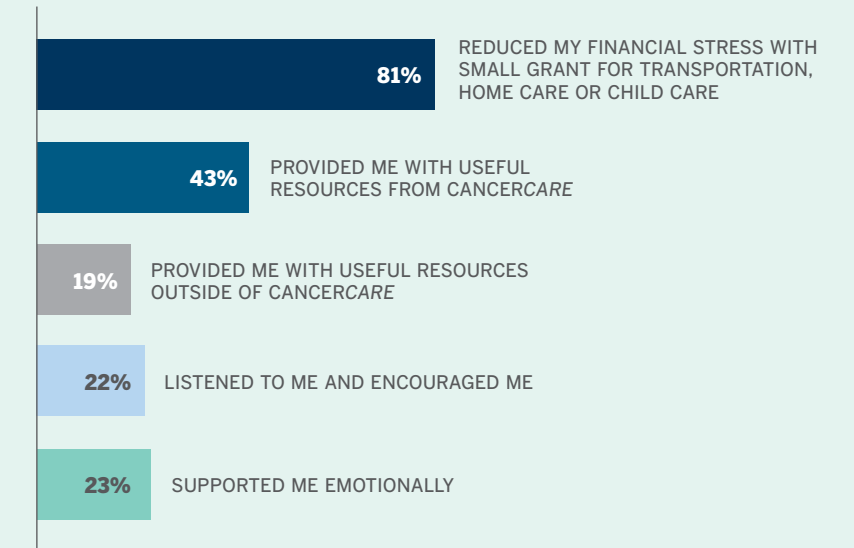
90 percent of patient expectations were met by the CancerCare Co-Payment Assistance Foundation.

"Every day that I speak with men and women who are facing life's most difficult challenges, I am impressed by their hopes for the future, their care for their children, and their ability to retain their humanity and dignity. When I want to find inspiration, I talk to a person with cancer, and see a hero."

– Andrew Chesler, MSW, LCSW



When asked how CancerCare's services **helped their quality of life**, clients reported the following:



"I simply could never thank you enough for all the help and assistance you have provided me with. Being diagnosed with cancer is so scary and you can't help but worry about your health, finances, job, family etc. I was able to still work during my treatments. During chemo I did miss many days but thankfully my employer was very understanding. The help, support and care I have and still receive from the CancerCare is amazing! You guys do an awesome job and I will forever be grateful. Thank you from the bottom of my heart."

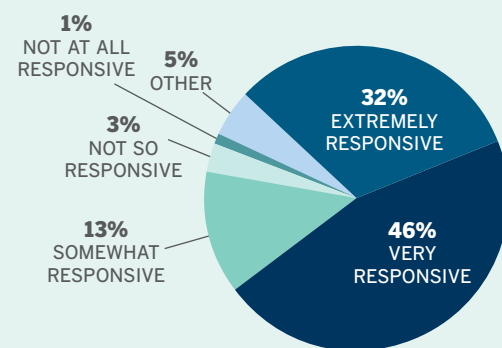
– CancerCare Client

91 percent of clients reported that CancerCare was extremely or very responsive to their questions and concerns.

“I think that one of the most rewarding aspects of helping cancer patients and those who care for them is the elation which I share with them when they realize that they do have the strengths and abilities to solve and control the many issues which cancer has brought into their lives. This is why I’m at CancerCare.”

– Win Boerckel, MSW, MBA, LCSW-R

How responsive have we been to your questions or concerns?

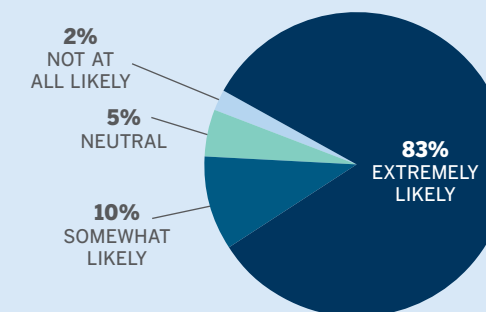


93 percent of clients reported that they would recommend CancerCare to a friend or colleague.

“Your financial support allowed me to take my mind off financial issues and concentrate on healing. Thank you CancerCare.”

– CancerCare Client

How likely is it that you would recommend CancerCare to a friend or colleague?

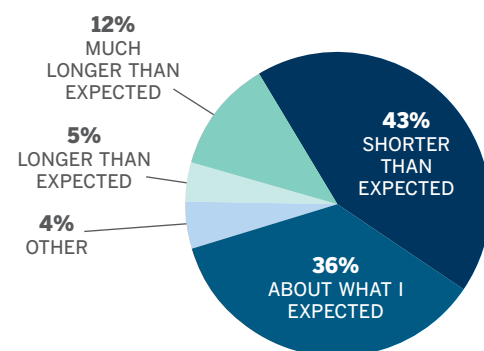


79 percent of clients reported that the timeframe for approving their financial assistance was shorter than expected or about what they expected.

“I had no idea the breadth of services that CancerCare provide and I’m interested in learning more. The transportation grant was very helpful during my surgery recovery time period. It was a small grant but so important. Thank you so much!”

– CancerCare Client

How much time did it take us to approve your request for financial assistance?



Our Impact—CancerCare’s Financial Assistance

Many individuals who contact CancerCare each year cite financial need as a major source of difficulty:

95 percent of clients were distressed over finances for treatment.

88 percent of clients were concerned about the financial problems they will have in the future as a result of their illness or treatment.

84 percent of clients do not feel like they have enough money in their savings, retirement or assets to cover the cost of treatment.

82 percent of clients expressed that they have no choice about the amount of money they spend on care.

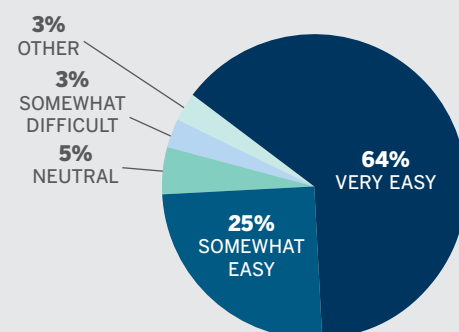
79 percent of clients expressed that their cancer or treatment reduced their satisfaction of their current financial situation.

89 percent of clients reported that enrolling for CancerCare’s financial assistance was easy.

“I am truly honored to be a part of a unique organization that provides a myriad of services tailored to the needs of cancer patients, survivors, caregivers and the bereaved. I am also privileged to play a role where I am instrumental in guiding patients to increase their quality of life.”

– Maryrose Mongelli, MSW, LMSW

How easy or difficult was it to enroll for assistance with CancerCare?



Financial stress often causes emotional stress. To learn more about CancerCare’s financial assistance, call 800-813-HOPE (4673) and speak with one of our oncology social workers. Oncology social workers are licensed professionals who counsel people affected by cancer, providing emotional support and helping people access practical assistance.