



CANCERcare®

Over 75 Years of Help and Hope

ANNUAL REPORT

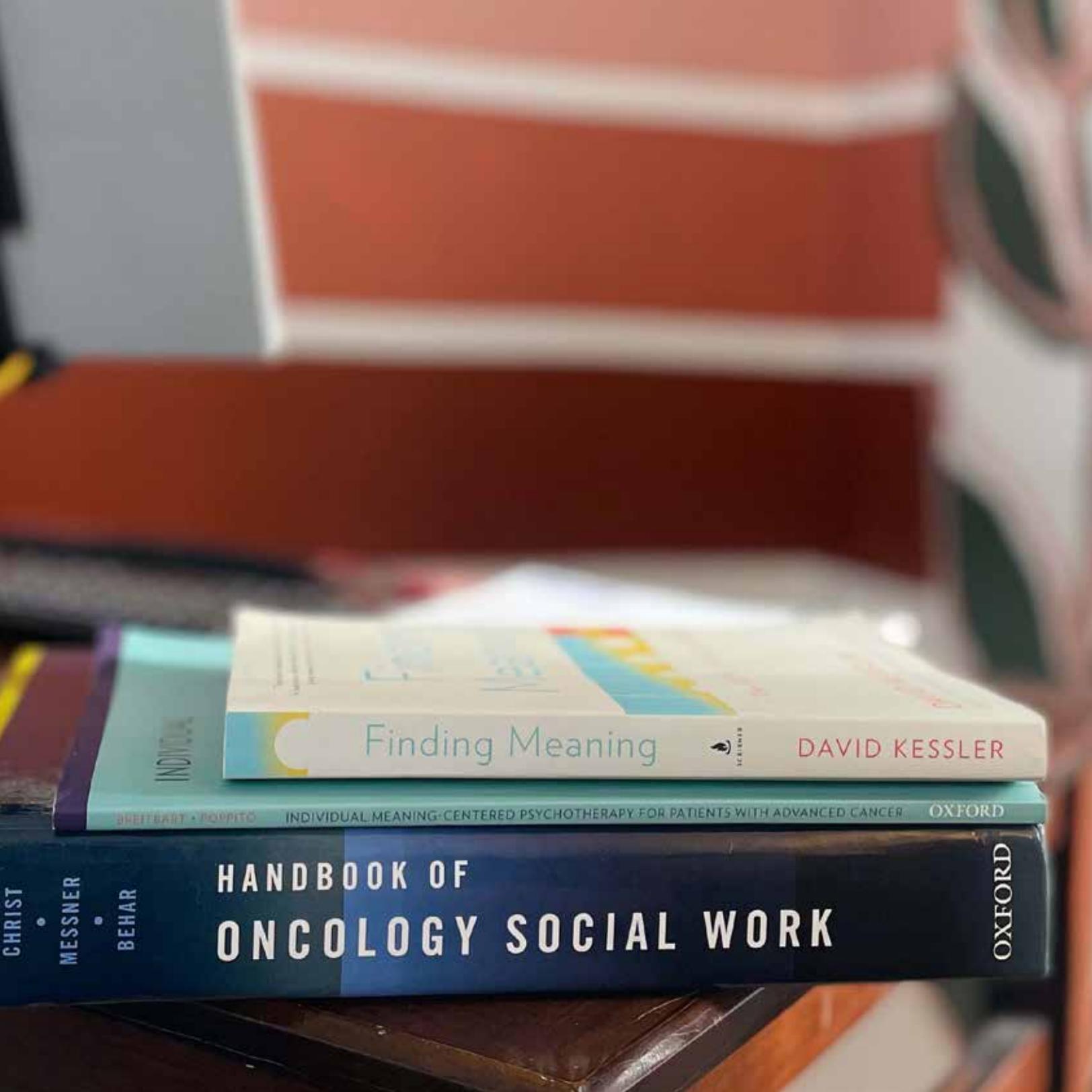
Fiscal Year 2021





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DEAR FRIENDS OF CANCERCARE,

By the time you read this letter, CancerCare will have spent nearly two years as a primarily remote workplace. We doubt that any of us expected we would still be coping with the lasting effects of COVID-19 for this long, yet we are so proud of what we have been able to achieve.



Patricia J. Goldsmith
Chief Executive Officer

In a landscape where some organizations have been forced to restrict programming or shutter entirely, CancerCare has added staff members to handle increased demand. We have expanded our services by adding a telephone case management program to help clients nationwide overcome barriers to care and by hosting new Coping Circle workshops to educate, inform and connect people living with cancer. We launched a large-scale public health campaign in collaboration with the Community Oncology Alliance (COA), Time to Screen, to encourage life-saving cancer screenings, and founded a corresponding helpline to guide callers to local screening sites and actionable resources.

One quality that has stayed constant is CancerCare's commitment to providing help and hope to all those who need it, regardless of race, ethnicity, age, citizenship status, ability to pay or other socioeconomic factors. In reality, we realize that access to care and access to information across the health care industry is not equal for all. Our core offerings for underserved groups are not new, and we have a long history of providing dedicated spaces and services for marginalized communities, including LGBTQ+ support groups, bilingual staff members to serve Spanish-speaking communities, support for young adults and much more. We are glad to see conversations about diversity, equity and inclusion become more common, and in turn we will keep growing our specialized programming to ensure that anyone affected by cancer has access to the support they need and deserve.



Michael Parisi
President, Board of Trustees

CancerCare is rooted in empathy and compassion. That is evident in our mission and exemplified by the work of our team members every day. We are grateful to be at the helm of an organization with a creative staff that continually innovates and develops new programs; one with passionate supporters who inspire us to improve lives every day; one with remarkable clients who trust us to provide guidance during their most difficult moments.

Your generous support for CancerCare makes all of this possible. From every staff member, the Board of Trustees and the thousands of clients whom we help each year, thank you.

Sincerely,

Patricia J. Goldsmith
Chief Executive Officer, CancerCare

Michael Parisi
President, CancerCare Board of Trustees



OUR MISSION

Founded in 1944, CancerCare is the leading national organization providing free, professional support services and information to help people manage the emotional, practical and financial challenges of cancer. Our comprehensive services include case management, counseling and support groups over the phone, online and in-person, educational workshops, publications and financial and co-payment assistance. All CancerCare services are provided by master's-prepared oncology social workers and world-leading cancer experts.



CANCERCare®

Over 75 Years of Help and Hope

HOW WE HELP



Case Management

CancerCare provides free telephone case management to people living with cancer, post-treatment survivors and caregivers affected by cancer nationwide. Our social workers and specialists help clients overcome barriers to care, improve communication with their medical team and find resources in their community.

215

support groups for people living with cancer, caregivers, loved ones and the bereaved



Support Groups

CancerCare support groups offer safe spaces for people affected by cancer to connect with others who can relate to their experiences. Guided by our master's-prepared oncology social workers, these groups allow participants to exchange support, get information and receive guidance while discussing the unique challenges of being impacted by cancer. This year, we hosted **215 support groups** for people living with cancer, caregivers, loved ones and the bereaved.

Individual Counseling

Every client's cancer experience is unique and so are their emotional and practical needs. Through individual counseling, our oncology social workers offer one-on-one psychosocial support to people living with cancer, caregivers, loved ones and the bereaved in New York and New Jersey.



49,092

Hopeline calls answered by our social workers



CancerCare Hopeline 800-813-HOPE (4673)

Our toll-free Hopeline provides support and resources nationally to anyone affected by cancer from our staff of master's-prepared oncology social workers. This year, our social workers answered **49,092 calls** to our Hopeline.

“It's been a relief to talk about things I can't discuss with other people in my life.”

Debbie's Dream Foundation Helpline 877-646-5864

Debbie's Dream Foundation: Curing Stomach Cancer teamed with CancerCare to launch the first-ever helpline dedicated to providing emotional support to people living with stomach cancer, their families, caregivers and those who have lost loved ones to the disease. The helpline is run by master's-prepared oncology social workers with specific expertise in issues facing those affected by stomach cancer.



LUNgevity Lung Cancer Helpline 844-360-LUNG (5864)

CancerCare's continued partnership with LUNgevity helps deliver free, personalized support to caregivers and patients facing a lung cancer diagnosis through the Lung Cancer Helpline, supporting a range of emotional, financial and informational needs.



Triple Negative Breast Cancer Helpline 877-880-TNBC (8622)

In partnership with the Triple Negative Breast Cancer Foundation, our Triple Negative Breast Cancer Helpline offers free, professional support services to patients coping with a triple negative breast cancer diagnosis and their loved ones.





Financial Assistance and Co-Payment Assistance

CancerCare offers financial assistance to help with cancer-related costs such as transportation, child care, co-payments and more. This year, CancerCare provided **\$76.4 million** in financial assistance to **30,944 individuals**.

“I ran out of money months ago. It was nice to be able to buy groceries. I am truly grateful there are services like yours.”

466

pet owners received help caring for their cat or dog



Pet Assistance & Wellness (PAW) Program

At CancerCare, we know how impactful the love of a pet can be during a person’s cancer experience. For some, their cat or dog may be their only source of support. In recognition of this unique bond, we established the Pet Assistance & Wellness (PAW) Program in 2020.

Our PAW Program helps cat and dog owners with the costs of pet care by providing financial assistance for expenses like pet food, veterinary bills, dog walking and more. In 2021, we helped **466 people** with cancer keep their pets at home.

\$76.4M
in financial assistance for costs including transportation and practical needs



Connect® Education Workshops

CancerCare Connect® Education Workshops are a cost-free and accessible way to learn from leaders in oncology about cancer-related issues. These one-hour workshops offer the latest information on topics relevant to the cancer community, like updates on treatment options, clinical trials and so much more. Attendees may listen by phone or online, with podcasts available after each workshop.

Experts led **74 workshops** this year, featuring **272 presentations** from **136 experts** and **98 partner organizations**, drawing **49,166 participants**. New workshop topics included cancer and flu shots, the importance of telemedicine and telehealth appointments and how health care disparities may influence cancer treatment and care.

Publications

CancerCare maintains a library of over **200 easy-to-read fact sheets and booklets** supplying expert insight into a range of cancer-related topics. These can be read online and select titles are available in print. We distributed **807,344 print and digital publications** to people affected by cancer and health care professionals.

CancerCare’s Websites

CancerCare’s websites provide access to our many free resources and programs. This year, we welcomed over **1.88 million visits**.

Helping Hand

An extensive database of resources and services for people affected by cancer, CancerCare's Online Helping Hand highlights up-to-date descriptions and contact information for hundreds of national and regional organizations covering a wealth of cancer-related issues. Users completed **55,812 searches** through our Online Helping Hand.



1.88M
visits to our websites



The Sullivan Family

The story of Mike and Nancy began after both lost their spouses and attended CancerCare's Healing Hearts Family Bereavement Camp in the summer of 2019. After Mike's late wife passed away from breast cancer in 2019 and Nancy's late husband passed away from AML that same year, they were each connected to CancerCare's New Jersey office and recommended for the Healing Hearts camp.

They first met during the camp's support group, and their 4 daughters bonded throughout the weekend. Mike and Nancy knew they had to set up a playdate. While their daughters grew closer, Mike and Nancy's romance blossomed as they shared many conversations about their experiences, their spouses and their grief. In August of 2020, Mike and Nancy were married in a small ceremony with their families. Now a family of 6, Mike and Nancy love talking about how CancerCare's Healing Hearts camp brought them to one another by chance after such incredible losses.



“We are eternally grateful to CancerCare for bringing our family together.”

Back-to-School Program

Since 2016, the CancerCare for Kids Back-to-School Program has been providing new backpacks full of school supplies to children and teens in the tri-state area. With COVID-19, the CancerCare for Kids team were met with new challenges, but still determined to provide packages to families in need. **Over 150 free back-to-school packages** were sent out, which included backpacks with notebooks, folders, pencil cases, markers, crayons and/or colored pencils and additional age-appropriate supplies.

Winter Warmth

The CancerCare Winter Warmth Program provides children and teens who have been affected by cancer in the tri-state area with important winter supplies. This year, the program sent out **105 packages to children and teens** affected by cancer who live in the tri-state area, containing socks, gloves, a fleece blanket, scarves and hats.

Winter Wonderland Gift Program

For the past five years, Flatiron Health has generously hosted CancerCare clients for a Winter Wonderland Holiday Party. This year, Flatiron Health and CancerCare partnered to offer holiday gifts in lieu of an in-person gathering. This program **provided presents to 80 children and teens** affected by cancer in New York.

Holiday Gift Card Program

This year, **72 children impacted by cancer in New York, New Jersey and Connecticut received gift cards for the holidays**. These gift cards were generously donated in part by Phi Beta Kappa (PBK) New York Association and the Diana Napoli Fund.



150

free back-to-school packages sent to children and teens in the tri-state area



855-53-SCREEN
TimeToScreen.org

toll-free hotline and website
providing information
on cancer screenings



Time to Screen

In partnership with the Community Oncology Alliance (COA), CancerCare launched the Time to Screen campaign, urging Americans to schedule recommended cancer screenings. The campaign includes a toll-free helpline (855-53-SCREEN) and website, TimeToScreen.org, to provide assistance and educational resources.

Early detection can identify cancer when it is more treatable. To make screening easy and accessible, callers to the Time to Screen hotline can speak with one of our support specialists to learn more about cancer screening, locate local screening options and obtain guidance on how to make appointments.

Connecting for Lung Health

In partnership with LUNGeity, CancerCare completed foundational work for the Connecting for Lung Health pilot program. With a pilot site that reaches out to six neighborhoods in Chicago, Illinois, this program seeks to increase lung cancer screening and reduce mortality rates for at-risk Black men. Program leaders began an intensive effort to develop and produce a comprehensive suite of health literate, culturally sensitive educational materials. These materials will enable community representatives and patient navigators to present and distribute compelling information about lung cancer, the importance of screening, the efficacy of low-dose CT scans and other key messages.



CONNECTING
for Lung Health

Healing Hearts

CancerCare's Healing Hearts Family Bereavement Camp is an annual highlight for clients, their families and staff. Due to COVID-19, CancerCare held our **first-ever virtual camp** for 11 families. The theme for the camp was the stars, and a celestial element was present throughout each activity. Kathy Nugent, MSW, LCSW, Director of Regional Programs, personally sewed star-patterned pillows for campers to decorate and fill with memories of their family members, and each family had a star registered in the name of their loved one.

My Cancer Circle

My Cancer Circle is a simple, customizable online tool that helps organize a community of people who want to lend a hand to a person living with cancer or their caregivers. Users can invite friends and neighbors to a private community, request help with specific tasks, send reminders and share important updates. This platform offers an easy way for caregivers and people living with cancer to manage their day-to-day care and stay in touch with their loved ones. My Cancer Circle has helped thousands of users since 2013, with **40,916 users participating in 2,012 active caregiver communities** this year alone.

Wig & Prosthesis Clinic

CancerCare's Wig Clinic and Breast Protheses Clinic aim to empower women diagnosed with cancer to look and feel their best during treatment and beyond. CancerCare's Wig Clinic is an opportunity for women who are receiving chemotherapy to receive a free wig with assistance from a professional wig fitter. CancerCare's Breast Prosthesis Clinic gives women who have had a mastectomy due to breast cancer treatment the opportunity to receive free mastectomy supplies and try on mastectomy bras and breast prostheses with assistance from a trained fitter. Through our virtual appointments, we distributed **252 wigs and prostheses** to clients affected by cancer.



40,916

My Cancer Circle users



OUR IMPACT: WHO WE HELP

COMMUNITIES



Young Adult Community Programs

CancerCare continues to support the young adult cancer community with a blend of educational and social workshops. Educational topics include fertility preservation, dating and relationships, post-treatment survivorship, nutrition, exercise and workplace-related issues. Oncology social workers also hosted virtual events to help clients connect with other young adults affected by cancer through yoga, pilates, trivia and more.

YPC Scholarship Program

In March 2020, CancerCare's Young Professionals Committee launched a scholarship for students enrolled in a 4- or 6- year undergraduate college program or high school seniors applying to college who have lost a parent or guardian to cancer. Since inception, the committee has awarded a total of **\$10,500 in scholarships**. Congratulations Merit E., Seif K. and Lauren C.! We're excited to grow the scholarship program and continue to make a positive difference for young adults impacted by cancer.

Coping Circle Program

This year, CancerCare began hosting Coping Circle workshops, national virtual workshops for those affected by cancer. Facilitated by master's-prepared oncology social workers, these programs educate people living with cancer and their caregivers and offer guidance for ways to better cope with a cancer diagnosis. Recent topics have included mindfulness techniques, specialized information for those coping with brain cancer and tips for nutrition (complete with a cooking demonstration).

Legal Clinic

CancerCare and LegalHealth, a division of the New York Legal Assistance Group (NYLAG), continue to provide free legal clinics for New York City clients. This initiative, funded in part by AbbVie Pharmaceuticals, provides assistance for those living with cancer, caregivers and the bereaved who are facing cancer-related legal concerns.

Pen Pal Program

In partnership with Caring About Seniors, CancerCare launched the Pen Pal Program to connect older adults with volunteer letter-writers. This program reduces feelings of isolation by building connections across distance and across generations.

Cancer Out Loud: The CancerCare Podcast

Cancer Out Loud: The CancerCare Podcast features conversations with people living with cancer, caregivers, post-treatment survivors, loved ones and the bereaved. The podcast was developed by social workers and is produced and hosted by social work staff, running two seasons each year in the spring and fall. Each episode sheds light on what it's really like to be part of a support group, maintain a career during treatment, cope with grief and much more. In fiscal year 2021, we released **16 full-length episodes and 2 bonus episodes**, including one devoted to the impact of the ongoing pandemic.

Providing Help & Hope to All

This year, CancerCare prioritized addressing health care disparities by launching more inclusive programming. Many may experience differences in access to quality of care based on race, ethnicity, age, gender identity, sexual orientation, socioeconomic status, physical ability, intellectual or developmental ability, preferred primary language, national origin, immigration status, religion, geographic location and more. CancerCare is committed to establishing and joining initiatives that support equal access to all.

In fiscal year 2021, CancerCare introduced new support groups to act as dedicated virtual spaces for **African American women, LGBTQ+ individuals** and **Spanish-speaking clients**. We also released our first Spanish-language episode of Cancer Out Loud and developed new fact sheets on gender diversity, the importance of self-advocacy in light of health care disparities and more.



18

total podcast episodes released in FY 2021



\$10,500

awarded to students since March 2020



ADVOCACY & PUBLIC POLICY



CancerCare continues to have a strong voice in advocacy and public policy issues. In addition to weighing in on COVID-specific issues like vaccination priority for cancer patients, we have partnered with other advocacy and policy groups to comment on QALY-based value assessments (“quality-adjusted life-year”), barriers to access, changes to Medicare, the need for increased research funding, broader availability of health care coverage, telemedicine accessibility, financial toxicity resulting from the high costs of care and more. CancerCare has also expanded work on important projects including the What Matters to Me (WMTM) decision aid and the Employer’s Prescription for Employee Protection Toolkit.

The WMTM tool is designed to allow patients to share their quality-of-life priorities (such as continuing to work and live independently or attending an important family event) with their treating health care team before treatment decisions are finalized. Following very positive feedback from feasibility testing with clinicians at the Montefiore Einstein Cancer Center in New York City, the team provided the tool to a small group of cancer patients. The results were also overwhelmingly positive. One patient shared, “Give this form to everyone on the first visit. Most patients are so nervous they don’t stop and think about this stuff.” As we move into expanded patient testing, CancerCare is excited to provide patients and their families with a way to articulate their needs so that clinicians can clearly understand what is most important to them. This information can help clinicians develop treatment plans that are responsive to patients’ priorities.

The Employer’s Prescription for Employee Protection Toolkit is an educational resource to help employers understand, evaluate and design prescription benefit packages that ensure employees with cancer and other serious illnesses have access to the medications they need. Through utilization management (UM) techniques such as step therapy, prior authorizations and copay accumulators, insurers strive to control costs—and employers may not realize the negative impact that these restrictions can have on employees who need timely and affordable access to certain life-saving therapies. Formally launching in 2022, the toolkit will include a comprehensive explanation of pharmacy benefits and the impact of UM, a video series featuring patient stories about UM policies and advice for how employers can design plans that will best support their employees when they need it most.

50

open letters and statements on advocacy and policy issues co-signed by CancerCare



CANCERCARE SOCIAL WORKERS SHOWCASE THEIR EXPERTISE



Carolyn Messner Named JPO Associate Editor

CancerCare’s Director of Education and Training, Carolyn Messner, DSW, OSW-C, FAPOS, FAOSW, LCSW-R, joined the Journal of Psychosocial Oncology’s Editorial Board as an Associate Editor. The Journal of Psychosocial Oncology (JPO) is the official journal of the Association of Oncology Social Work (AOSW). The first interdisciplinary resource of its kind, JPO shares clinical and research developments for health professionals who provide psychosocial services to cancer patients, their families and their caregivers.

This year, our social workers showcased their expertise by contributing to publications and providing insightful perspectives to the following media outlets:

cancer**today**

cure®

Forbes

heal®

n p r

ObR
ONCOLOGY

OncologyNurseAdvisor

**Oncology
NURSINGNEWS®**

Real World Health Care

WORKING TOGETHER TO SPREAD HELP & HOPE

We are proud to collaborate with various partners whose values align with our mission to support anyone affected by cancer.

Awe Inspired

Awe Inspired is mission-driven fine jewelry brand. Founded by a three-time cancer survivor and her son, each piece is crafted to empower its wearer and become an everyday source of inspiration. Awe gives back a minimum of 20% of all proceeds to charitable partners uplifting marginalized communities.



Cancer.com

An online portal allowing patients and caregivers to access current cancer resources and information, Cancer.com helps users find support and inspiration. The website provides a single place to find resources in your local area.



eSalon

eSalon creates at-home hair color mixed especially for each customer. A partner of CancerCare since 2013, eSalon provides support for the organization's programs and services for breast cancer patients during Breast Cancer Awareness Month.



French Presse

A high-end bedding and lifestyle retail store, French Presse proudly supports CancerCare in its efforts to help people manage the impacts of cancer. In honor of French Presse's founder Sarah DeHavenon, who passed away in October 2018 after a glioblastoma diagnosis, a portion of the proceeds from sales of the French Presse bedding collection are donated to CancerCare.



Magnolia Meals at Home

Magnolia Meals at Home delivers free, nutritious meals to those living with cancer, allowing them to concentrate their valuable time and energy to treatment and other concerns. Magnolia Meals at Home is sponsored by Eisai and is available in areas of Connecticut, Massachusetts, New Jersey, New York and North Carolina.



Mary Kay Ash Foundation Touching Hearts Program

For more than 20 years, the Mary Kay Ash Foundation has supported the Touching Hearts Program, which helps women cover treatment-related costs, including transportation, home care and child care expenses.



The New York Community Trust

CancerCare has partnered with The New York Community Trust, one of the largest community foundations in the country. Their generous \$800,000 grant enabled CancerCare to assist low-income residents and families in New York City who are affected by the financial burdens of cancer. The majority of this grant is made possible by the Orland S. and Frances S. Greene Fund in the New York Community Trust, created specifically to help cancer patients in financial need.



CANCERCARE FUNDRAISERS & EVENTS



Young Professionals Committee Movement Hour

CancerCare's Young Professionals Committee hosted the CancerCare Movement Hour, a virtual fundraising event, to raise money equivalent to three scholarships to support young adults enrolled in college. This event, held over several days in June 2021, encouraged participants to commit to one hour of continuous physical activity to support scholarship recipients furthering their education. Some of the activities included gardening, cycling, running, dog-walking and swimming.



Longest Day of Golf

The Longest Day of Golf allows golf enthusiasts among CancerCare's supporters to show off their talents on the links in support of our free services. This annual endurance golf marathon brings golfers together to compete against each other to complete as many holes as possible in one full day—and many golfers play 100 holes or more!



Do Something for CancerCare

In fall 2020, CancerCare held our first Do Something for CancerCare campaign. This "do-it-yourself" campaign enabled supporters to raise valuable funds for the organization safely and offered the freedom to choose their own activity. From virtual performances and aerobics classes to donating money per item of laundry folded, participants showed amazing creativity during the pandemic. Do Something for CancerCare reinforced that every act of generosity, no matter the size, has an impact on our clients and their families.

CancerCare Classic Golf Tournament

Golfers of all skill levels came together at Sleepy Hollow Country Club in Scarborough, New York, to support CancerCare's free programs and services. Held in June 2021, this event saw golfers drive, chip and putt their way through the day to ensure CancerCare can continue to offer its vital resources for those living with cancer.

National Virtual Gala

In April 2021, for the first time ever, CancerCare hosted its annual national gala as a virtual event to keep supporters, staff and attendees safe during the pandemic. Our guests were warmly greeted by Good Morning America's Robin Roberts. Continuing the tradition of unique and one-of-a-kind auction items, the gala's live auction included selections of fine wines, original art, food experiences, New York Yankees tickets, vacation getaways and more. The Corporate Achievement Award was presented to Barasch & McGarry, Lawyers for the 9/11 Community, and the evening also included a live performance by Tony Award-winner Laura Benanti. Thanks to our supporters, we **raised over \$800,000** to provide help and hope to anyone affected by cancer.

Festival of Hope Virtual Gala

Also held virtually, the 33rd Festival of Hope Gala honored individuals and organizations who have made substantial contributions to our New Jersey cancer community. Doron Krakow accepted the 2021 Help & Hope Volunteer Award on behalf of the Krakow Family, recognizing the family's longstanding support of CancerCare. Nearly 30 years ago, Doron's brother Jonathan joined a young adult support group following his diagnosis of brain cancer and passed shortly thereafter. Ever since, the Krakow Family have been loyal and active supporters of CancerCare in honor of Jonathan's memory. The 2021 Corporate Achievement Award was presented to Genmab for their tremendous strides in the transformation of cancer treatment.

\$800K
raised through our
national virtual gala



We are deeply saddened to have lost two important members of the CancerCare community this year.

Cynthia Bass



Cindy Bass was diagnosed with lung cancer just after her 60th birthday. She first came to CancerCare as a client and then volunteered for the organization as a way to give back. She eventually joined the staff as CancerCare's Client Access Associate, offering a warm and understanding point of initial contact for clients with general questions. Cindy also networked with a variety of donors to keep our wig clinic stocked with donations, ensuring that clients would have a broad selection of wigs to choose from. In December 2019, CancerCare even named our wig and prosthesis clinic room after Cindy to recognize her contributions to the program. She will always be remembered as a vivacious team member who always had a ready smile and a positive word to share. We are so grateful to Cindy for her many years of service and the light she brought to our lives.

Seynabou Ba



Seyna Ba was introduced to CancerCare by her mother, Na Ba, who has been an Education department volunteer for over a decade. Seyna was referred to CancerCare's Young Adult Program and received services as a client before expressing her wish to give back to the cancer community. She served as the inaugural chair for the Young Professionals Committee (YPC) and, as a member of the Scholarship Sub-Committee, helped to establish the YPC Scholarship Program in early 2020.

To honor Seyna and her legacy, CancerCare and a generous anonymous donor have established The Seynabou Ba Fund to support the educational goals of young adults impacted by cancer. Seyna's effervescent personality and her passion for giving back will remain an inspiration to us all. For more information on the scholarship program and The Seynabou Ba Fund, visit www.cancercare.org/ypc-scholarship.



Premier



Sustainer



Friend



THANK YOU TO OUR SUPPORTERS

Thanks to our generous donors, CancerCare raised \$96.8 million to support our programs and services. We would like to especially acknowledge the donors who contributed \$500 or more this year.

Mr. and Mrs. Michael Abbott
AbbVie Inc.
AFLAC
Agius Pharmaceuticals, Inc.
Mr. Chad Alarie
AllianceRx Walgreens Prime
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AmazonSmile Foundation
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Barasch & McGarry P.C.

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Debbie's Dream Foundation
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Exelixis, Inc.
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Mr. John F. Facilla

Ray Farmer
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Ms. Neva S. Fenig
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Mr. Robert W. Gelfman
Genentech, Inc.
Genmab

THANK YOU TO OUR SUPPORTERS

Mr. John A. Gentile, Jr.
Sanofi Genzyme
The Gerbino Family Foundation
Mr. Bruce Gerstein
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Cancer Care Inc.,
I received the check for \$100.
Thank you so very much. I am
Very appreciative for any help I
receive. Thankful to God for every
day I have.

may God bless you all.

Sincerely, Alice

I just wanted to
send a quick note
to express my
heartfelt gratitude
and say thank you
for your support and
assistance.

It was greatly
appreciated.

Sincerely,

Mary H

Thank you so much for the
incredible opportunity to participate
in the Healing Hearts camp. Molly +
I were blown away by the
caring + supportive environment
and truly enjoyed being able to
create bonds with people in
similar circumstances. The facilities
were wonderful, the activities were
thoughtful and well-planned, but
none of this could have been
accomplished without a dedicated
staff. Thank you from the bottom
of our hearts!

Love,
Mike + Molly

Dear Cancer Care Team
Thank you so much for
your very generous gift, this
has been one of the most
challenging times in my life +
your support has lessened
some of the stresses. It is
nice to know that
there are people out
there who care.

God bless you.
he3

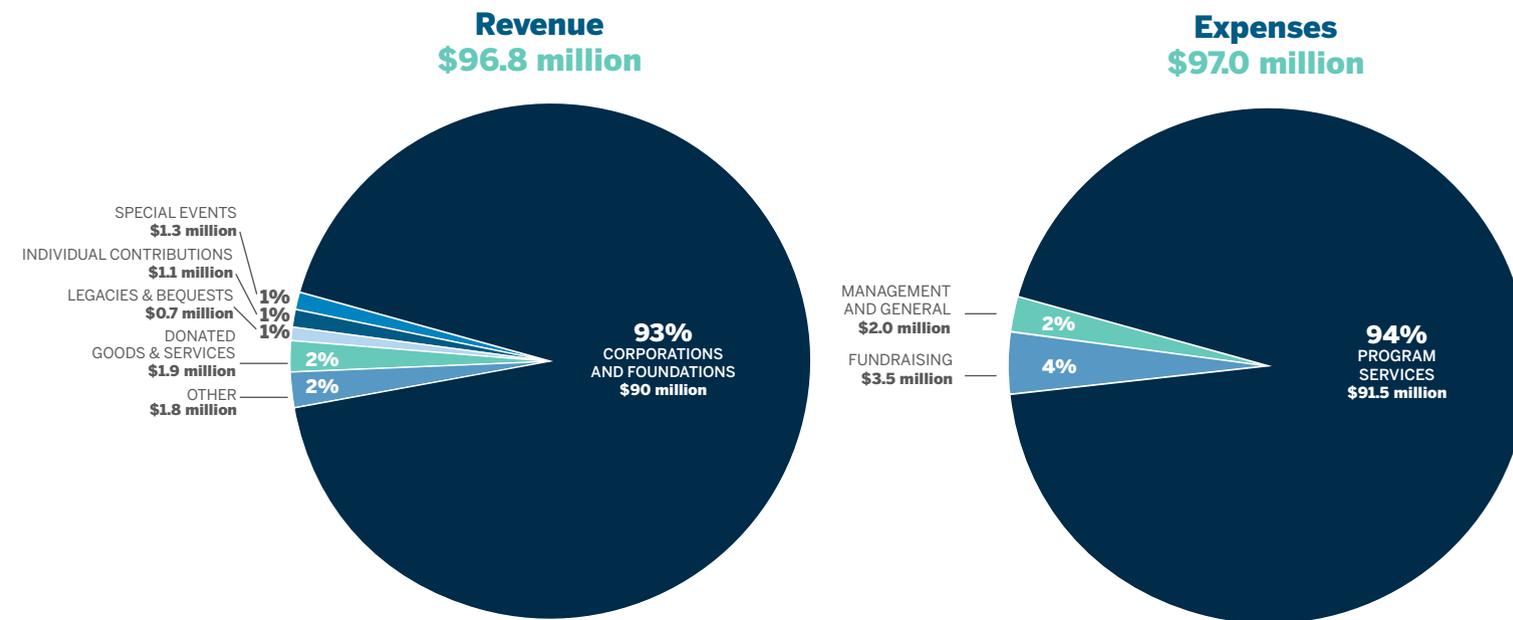
CANCERCARE FINANCIAL SUMMARY

Founded in 1944, CancerCare is the leading national organization providing free, professional support services and information to help people manage the emotional, practical and financial challenges of cancer. Our comprehensive services include case management, counseling and support groups over the phone, online and in-person, educational workshops, publications and financial and co-payment assistance. All CancerCare services are provided by master's-prepared oncology social workers and world-leading cancer experts.

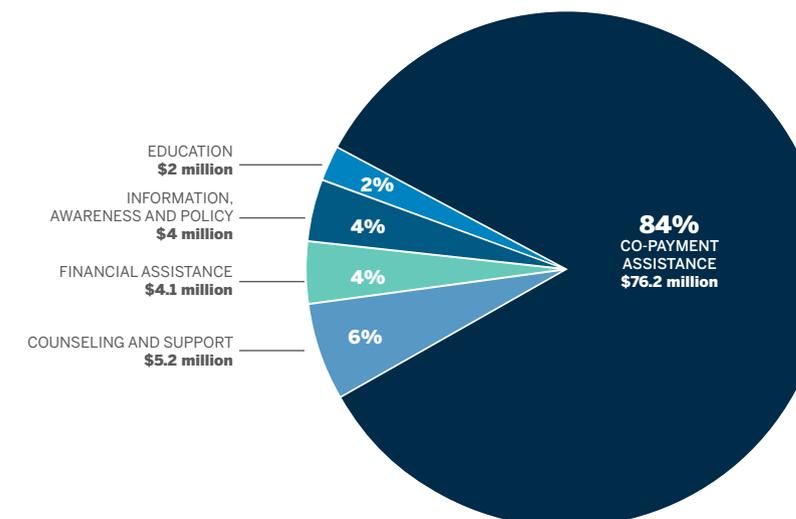
To learn more, visit www.cancercare.org or call **800-813-HOPE (4673)**.

- CancerCare provided **186,614 services** to people affected by cancer, serving clients with **102 different types** of cancer in all **50 states**.
- Our oncology social workers answered **49,092 calls** to our Hopeline.
- Our staff provided **45,063 hours of emotional and practical support** through our Hopeline, individual counseling, support groups, community programs and more.
- CancerCare provided **\$76.4 million** in financial and co-payment assistance to **30,944 people** for costs including transportation, practical needs and to help pay for cancer medications.
- CancerCare welcomed **1.88 million visits** to our websites, and users completed **55,812 searches** in our Online Helping Hand to find practical and financial assistance.
- We distributed **807,344 print and digital publications** to people living with cancer, caregivers, loved ones and health care professionals.
- Leading experts in oncology led **74 CancerCare Connect® Education Workshops**, from **136 faculty members** and **98 partner organizations**, drawing **49,166 participants**.
- The Pet Assistance & Wellness (PAW) Program helped **466 clients** keep their pet in the home.
- My Cancer Circle™ served **40,916 users** in **2,012 caregiver communities**.

The information presented herein reflects the consolidated financial statements for CancerCare, as of and for the year ended June 30, 2021. A copy of CancerCare's latest financial report may be obtained online at: www.cancercare.org/about/financials, or by writing to: New York State Department of Law, Charities Bureau, 120 Broadway, New York, NY 10006.



Program Service Expense Distribution \$91.5 million



As one of the most efficient nonprofit organizations, 92 cents of every dollar we raise goes directly to programs helping people with cancer. Donate today at www.cancercare.org/donate.



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