



CANCERCARE®

About Us

CANCER CHANGES EVERYTHING. CANCERCARE® CAN HELP.

Founded in 1944, CancerCare® is the leading national organization providing free, professional support services and information to help people manage the emotional, practical and financial challenges of cancer. Our comprehensive services include counseling and support groups over the phone, online and in-person, educational workshops, publications and financial and co-payment assistance. All CancerCare services are provided by oncology social workers and world-leading cancer experts.

- Our programs and services helped **195,000 people** affected by cancer, and we welcomed **2.1 million visits** to our websites.
- Our professional oncology social workers provided emotional and practical support to more than **93,577 people** through our Hopeline, individual counseling, support group and community programs.
- Leading experts in oncology led **69 Connect Education Workshops**, featuring **127 faculty members** and **95 partner organizations**, drawing **76,914 participants**. Topics include cancer-specific treatment updates, coping with treatment side effects, caregiving and workplace issues.
- CancerCare provided **\$26.4 million in financial assistance** to **24,516 people** to help with treatment-related costs such as transportation, home care, child care and co-payment assistance.
- CancerCare distributed **792,953 print and digital publications** to health care professionals, patients and caregivers. topics, to health care providers, patients and caregivers.
- MyCancerCircle™ served **40,089 active users** in **3,019 active caregiver communities**.
- Online Helping Hand helped **12,699 people affected by cancer** through **20,000 searches**.

The size and scope of CancerCare has grown tremendously since 1944, but it has never wavered from its mission of providing help and hope to people affected by cancer.

To learn more, visit www.cancercares.org or call **800-813-HOPE (4673)**.

212-712-8323 • PRESS@CANCERCARE.ORG

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Programs and Services

Counseling

Counseling is core to what we do. All of our professional oncology social workers hold a master's degree and are experts at helping people:

- Learn new ways to cope with cancer
- Cope with emotions such as anxiety or sadness
- Improve communication with their health care team
- Talk to family members about cancer
- Find reliable information
- Access useful resources in their community
- Manage financial challenges

96 percent of clients said their CancerCare social worker was timely in providing the information and services they needed throughout their counseling session. Counseling is available over the telephone, online or in person.

Face-to-Face Support Groups

In-person groups are led by CancerCare oncology social workers at our offices in New York City, Long Island and New Jersey. If people don't live in the area, CancerCare will help them find face-to-face support groups in their community.

Online Support Groups

Our password-protected online support groups are led by professional oncology social workers. Members must go through a registration process, after which they can participate 24 hours a day, seven days a week.

Telephone Support Groups

These easy-to-use groups connect people with others from across the country who share similar concerns. Regularly scheduled, one-hour sessions take place over six weeks.

Connect Education Workshops

Connect Education Workshops offer the latest information from leading oncology experts over the phone or online. Like all of CancerCare's services, these one-hour workshops are completely free of charge—no phone charges apply. Registrants can listen in live over the phone or online as a webcast.

Publications

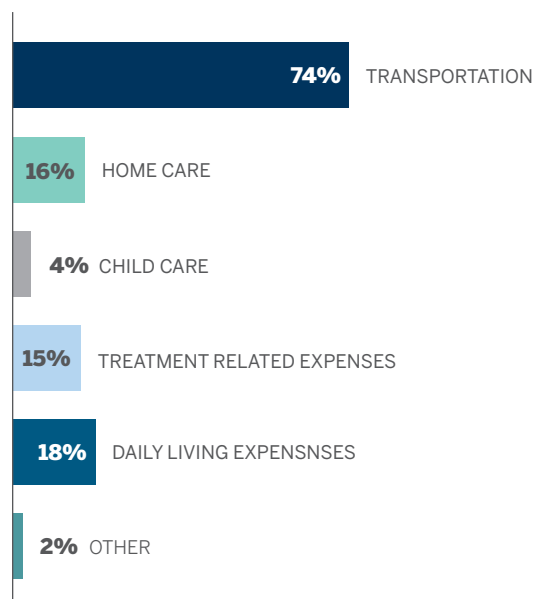
Written by experts, our easy-to-read booklets and fact sheets provide reliable information to patients and health care providers. CancerCare's free, online library includes more than 280 publications covering a wide variety of cancer-related topics.

Financial Assistance

We can help with costs such as:

- Transportation to and from cancer treatment
- Home care
- Child care
- Pain medication
- Lymphedema supplies (breast cancer only)

When asked what areas CancerCare's **financial assistance was used for**, clients reported the following:



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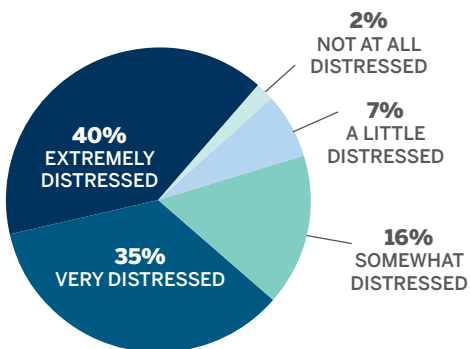
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Co-Payment Assistance Foundation

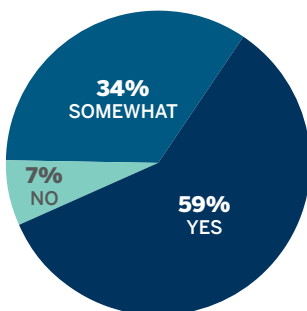
The CancerCare® Co-Payment Assistance Foundation (CCAF), established in 2007, is a philanthropic arm of CancerCare. It is a nonprofit, 501(c)(3) organization dedicated to helping people afford co-payments for chemotherapy and targeted treatment drugs. This critical assistance helps ensure patient access to care and compliance with prescribed treatments. Visit www.cancercarecopay.org to learn more.

75 percent of clients reported they very distressed or extremely distressed when starting treatment. After contacting CancerCare, **93 percent of clients** reported that CancerCare's financial assistance helped their distress.

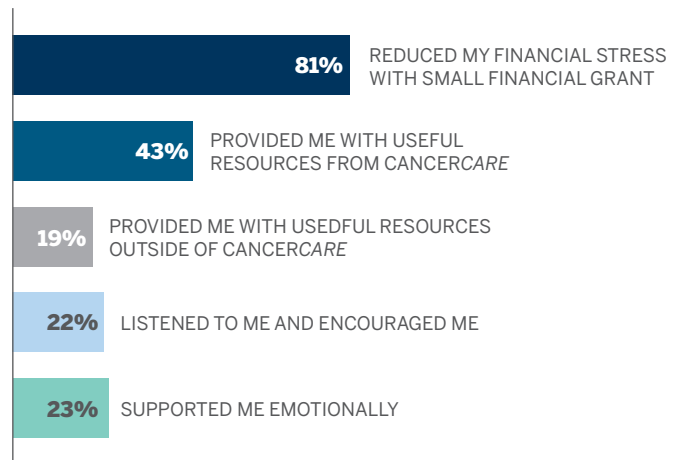
Thinking about the time when you started getting cancer treatment, how distressed were you from thinking about your finances?



Did the CancerCare financial assistance help your distress?



Many people who received financial assistance from CancerCare also took advantage of our other support services. When asked how CancerCare's services **helped their quality of life**, clients reported the following:



Speakers Bureau

Need an expert? CancerCare has a leading group of oncology social workers available to speak on a large variety of topics such as:

- Managing financial challenges
- How counseling and support groups work and benefit patients and their loved ones
- Communicating with children and family members about cancer
- Finding up-to-date, reliable information
- Advocacy and public policy
- Communicating more effectively with health care professionals
- Going back to work after treatment
- Coping with recurrences or an advanced diagnosis

For an expert speaker, please contact:

Phone: 212-712-8323

Email: press@cancercare.org

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