



CANCERcare®

About Us

CANCER CHANGES EVERYTHING. CANCERCARE® CAN HELP.

Founded in 1944, CancerCare® is the leading national organization providing free, professional support services and information to help people manage the emotional, practical and financial challenges of cancer. Our comprehensive services include resource navigation, counseling and support groups over the phone, online and in-person, educational workshops, publications, and financial and co-payment assistance. All CancerCare services are provided by master's-prepared oncology social workers and world-leading cancer experts.

- CancerCare provided **171,885 services** to people affected by cancer, serving clients with **90 different types** of cancer in all **50 states**.
- Our oncology social workers answered **38,841 calls** to our Hopeline.
- Our staff provided **31,569 hours of emotional and practical support** through our Hopeline, individual counseling, support groups, community programs and more.
- CancerCare provided **\$81 million** in financial and co-payment assistance to **28,664 people** for costs including transportation, practical needs and to help pay for cancer medications.
- CancerCare welcomed **1.8 million visits** to our websites, and users completed **60,596 searches** in our Online Helping Hand to find practical and financial assistance.
- We distributed **957,511 print and digital publications** to people living with cancer, caregivers, loved ones and health care professionals.
- Leading experts in oncology led **80 CancerCare Connect® Education Workshops**, from **144 faculty members** and **97 partner organizations**, drawing **44,043 participants**.
- The Pet Assistance & Wellness (PAW) Program helped **463 clients** keep their pet in the home.
- My Cancer Circle™ served **25,430 users** in **2,042 caregiver communities**.

The size and scope of CancerCare has grown tremendously since 1944, but it has never wavered from its mission of providing help and hope to people affected by cancer.

To learn more, visit www.cancercare.org or call **800-813-HOPE (4673)**.

212-712-8323 • PRESS@CANCERCARE.ORG

**CANCERCARE® NATIONAL OFFICE • 275 SEVENTH AVENUE • NEW YORK, NY 10001
800-813-HOPE (4673) • INFO@CANCERCARE.ORG • WWW.CANCERCARE.ORG**

Programs and Services

Counseling

Counseling is core to what we do. All of our professional oncology social workers hold a master's degree and can:

- Provide cancer-focused support
- Help reduce feelings of anxiety and distress
- Help increase feelings of hope and empowerment
- Assist in learning new ways of coping
- Help improve communication between the patient, loved ones and medical team
- Provide practical information about treatment
- Provide resources in the community

Counseling is available over the telephone, virtually or in-person for residents of New York and New Jersey.

CancerCare Resource Navigation

Oncology social workers offer individualized and professional guidance to help people living with cancer, post-treatment survivors and caregivers address barriers to care. CancerCare Resource Navigation is available over the telephone nationally.

Live Support Groups

Live support groups led by CancerCare oncology social workers are available at our offices in New York City, Long Island and New Jersey. Due to public health concerns, live support groups are being held virtually for residents of New York and New Jersey at this time. Outside of these areas, CancerCare can help clients find local support groups in their communities.

Online Support Groups

Our password-protected online support groups are led by professional oncology social workers. Members must go through a registration process, after which they can participate 24 hours a day, seven days a week. Online support groups are available nationally.

Connect Education Workshops

Connect Education Workshops offer the latest information from leading oncology experts over the phone or online. Like all of CancerCare's services, these one-hour workshops are completely free of

charge—no phone charges apply. Registrants can listen in live over the phone or online as a webcast.

Financial Assistance

We can help with costs such as:

- Transportation to and from cancer treatment
- Home care
- Child care
- Pain medication
- Lymphedema supplies (breast cancer only)

Co-Payment Assistance Foundation

The CancerCare® Co-Payment Assistance Foundation (CCAF), established in 2008, is a philanthropic arm of CancerCare. It is a nonprofit, 501(c)(3) organization dedicated to helping people afford co-payments for chemotherapy and targeted treatment drugs. This critical assistance helps ensure patient access to care and compliance with prescribed treatments.

Visit www.cancercarecopay.org/copayfoundation to learn more.

Publications

Written by experts, our easy-to-read booklets and fact sheets provide reliable information. CancerCare provides 300+ publications to update the public and health care providers on the latest news in cancer research and treatment.

Speakers Bureau

Need an expert? CancerCare oncology professionals are available to speak on a large variety of topics such as:

- Managing financial challenges
- How counseling and support groups work and benefit patients and their loved ones
- Communicating with children and family members about cancer
- Managing treatment side effects such as pain, nausea and memory problems
- Going back to work after treatment

For an expert speaker, please contact:

Phone: 212-712-8323

Email: press@cancercare.org

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