About Us

CancerCare® is the leading national organization providing free, professional support services and information to help people manage the emotional, practical and financial challenges of cancer. Our comprehensive services include case management, counseling and support groups over the phone, online and in-person, educational workshops, publications and financial and co-payment assistance. All CancerCare services are provided by master’s-prepared oncology social workers and world-leading cancer experts.

• Our programs and services helped 174,600 people affected by cancer, and we welcomed 2.4 million visits to our websites.

• Our professional oncology social workers provided emotional and practical support to 79,842 people through our Hopeline, individual counseling, support groups and community programs.

• CancerCare provided $39.7 million in financial assistance to 24,767 people to help with treatment-related costs such as transportation, home care, child care and co-payment assistance.

• Leading experts in oncology led 71 Connect Education Workshops, featuring 218 presentations by 123 faculty members and 97 partner organizations, drawing 70,067 participants.

• CancerCare distributed 1,225,895 print and digital publications to health care professionals, patients and caregivers.

• MyCancerCircle served 36,557 active users in 1,715 active caregiver communities.

• Users completed 59,581 searches through our Online Helping Hand.

The size and scope of CancerCare has grown tremendously since 1944, but it has never wavered from its mission of providing help and hope to people affected by cancer.

To learn more, visit www.cancercare.org or call 800-813-HOPE (4673).
Programs and Services

Counseling
Counseling is core to what we do. All of our professional oncology social workers hold a master’s degree and can:

• Provide cancer-focused support
• Help reduce feelings of anxiety and distress
• Help increase feelings of hope and empowerment
• Assist in learning new ways of coping
• Help improve communication between the patient, loved ones and medical team
• Provide practical information about treatment
• Provide resources in the community

Counseling is available over the telephone, virtually or in-person for residents of New York and New Jersey.

CancerCare Case Management
Oncology social workers offer individualized and professional guidance to help people living with cancer, post-treatment survivors and caregivers address barriers to care. CancerCare Case Management is available over the telephone nationally.

Live Support Groups
In-person support groups led by CancerCare oncology social workers are available at our offices in New York City, Long Island and New Jersey. Live support groups via video-conferencing or over the telephone are also available for residents of New York and New Jersey. Outside of these areas, CancerCare can help clients find local support groups in their communities.

Online Support Groups
Our password-protected online support groups are led by professional oncology social workers. Members must go through a registration process, after which they can participate 24 hours a day, seven days a week. Online support groups are available nationally.

Connect Education Workshops
Connect Education Workshops offer the latest information from leading oncology experts over the phone or online. Like all of CancerCare’s services, these one-hour workshops are completely free of charge—no phone charges apply. Registrants can listen in live over the phone or online as a webcast.

Financial Assistance
We can help with costs such as:

• Transportation to and from cancer treatment
• Home care
• Child care
• Pain medication
• Lymphedema supplies (breast cancer only)

Co-Payment Assistance Foundation
The CancerCare® Co-Payment Assistance Foundation (CCAF), established in 2008, is a philanthropic arm of CancerCare. It is a nonprofit, 501(c)(3) organization dedicated to helping people afford co-payments for chemotherapy and targeted treatment drugs. This critical assistance helps ensure patient access to care and compliance with prescribed treatments.

Visit www.cancercarecopay.org/copayfoundation to learn more.

Publications
Written by experts, our easy-to-read booklets and fact sheets provide reliable information. CancerCare provides 300+ publications to update the public and health care providers on the latest news in cancer research and treatment.

Speakers Bureau
Need an expert? CancerCare oncology professionals are available to speak on a large variety of topics such as:

• Managing financial challenges
• How counseling and support groups work and benefit patients and their loved ones
• Communicating with children and family members about cancer
• Managing treatment side effects such as pain, nausea and memory problems
• Going back to work after treatment

For an expert speaker, please contact:
Phone: 212-712-8323
Email: press@cancercare.org