



FISCAL YEAR 2009 **HIGHLIGHTS**

LETTER FROM THE CEO AND BOARD PRESIDENT

“I really do appreciate you helping me. I have never seen so many people... so willing to help others. We need a world full of people like all of you.”

*– L. Hollis
Starkville, MS*



In 2010, CancerCare enters its 66th year meeting the ever-increasing needs of people facing what is often the biggest crisis of their lives: a diagnosis of cancer. Over the past fiscal year, record numbers of people came to us for help: covering the costs of getting to and from treatment...getting reliable information...coping with the stress cancer can bring. In fact, demand for services, provided by our full-time staff of more than 60 professional oncology social workers, rose nearly 8% in fiscal year 2009, when we helped more than 116,000 individuals and their families affected by cancer.

CancerCare met the increased demand thanks to our many institutional and individual donors who, in a year of global economic turmoil, stood by us and strengthened their commitment to our mission. Dedicated individuals from across the country wrote checks, organized fundraisers, participated in our Walks for Hope, and chose CancerCare as their benefactor. Still others volunteered their time and energy to raise awareness about our free, professional support services to anyone facing cancer.

CancerCare is a national nonprofit, 501 c(3) organization that provides free, professional support services to anyone affected by cancer: people with cancer, caregivers, children, loved ones, and the bereaved. CancerCare programs—including counseling and support groups, education, financial assistance and practical help—are provided by professional oncology social workers and are completely free of charge.



HELEN H. MILLER, LCSW
CHIEF EXECUTIVE OFFICER



PAUL FRIEDMAN
PRESIDENT, BOARD OF TRUSTEES

CancerCare extended its reach in fiscal year 2009 by providing direct services to people in all 50 states and 92% of U.S. counties. More than one million unique visitors came to our websites for reliable up-to-date information and support. Fiscal year 2009 also marked the first full year of operation of our related Co-Payment Assistance Foundation, which distributed nearly \$10 million to more than 3,000 people who needed help covering the cost of their health insurance co-payments for their cancer treatment.

These are only a few of the highlights of the past year. We invite you to view a complete, multimedia presentation of our annual report online at www.cancercare.org/annualreport2009, where you'll find a full list of our supporters, our financial summary, and stories about some of our donors and the people we've helped.

On behalf of the staff and clients of CancerCare, we extend our deepest gratitude to you for your continuing support.

A handwritten signature in black ink that reads "Helen H. Miller".

Helen H. Miller, LCSW
Chief Executive Officer

A handwritten signature in black ink that reads "Paul M. Friedman".

Paul M. Friedman
President, Board of Trustees

CancerCare's free, professional support services are provided by our full-time staff of more than 60 oncology social workers and include counseling, educational programs and publications, financial assistance and referrals to reliable information and services in the communities where our clients live. Here are highlights of the impact of our direct services in fiscal year 2009:

COUNSELING & EDUCATION

116,791

Total number of people who received counseling, education, and financial assistance, a 7.6% increase over fiscal year 2008

Total number of people who listened to one or more of our 44 Connect® Education Workshops

38,361

FINANCIAL ASSISTANCE

\$4,395,092

Total amount of financial assistance provided, a 6.8% increase over fiscal year 2008

24,103

Total number of people who received financial assistance, a 12.6% increase over fiscal year 2008

ONLINE SERVICES

Total number of unique visitors to CancerCare websites
cancercare.org and lungcancer.org

1,021,571

Number of people who receive our monthly E-News,
a 7.2% increase over fiscal year 2008

63,832

PUBLICATIONS

Total number of CancerCare publications distributed
nationwide to health
care providers and
people facing cancer

1,240,136

20,781

Total number of unique orderers of
our publications, a 61% increase
over fiscal year 2008

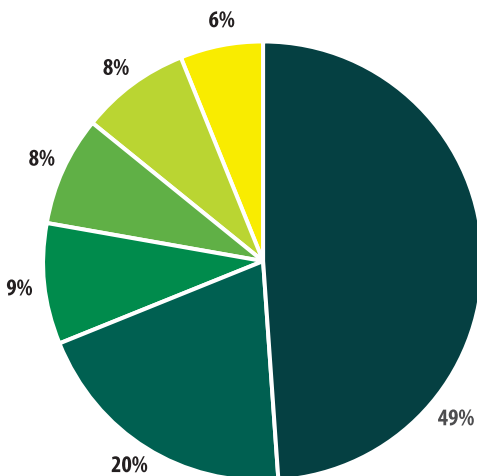
CancerCare is a proud member of the Better Business Bureau's Wise Giving Alliance and meets all 20 of its standards of accountability. Charity Navigator gives CancerCare its four-star rating, the highest possible, for exceptional performance. Learn more about CancerCare services and how you can support us at www.cancercare.org; or call 1-800-813-HOPE (4673).



Ratios presented here reflect the financial statement for Cancer Care, Inc. as of and for the year ended June 30, 2009. Copies of the latest financial report may be obtained online at www.cancercare.org/about_us/financials.php; or by writing to: New York State Department of Law, Charities Bureau, 120 Broadway, New York, NY 10271.

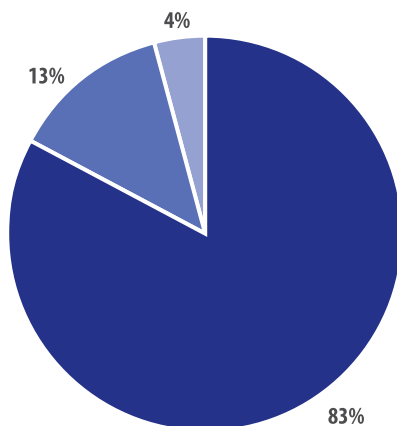
UNRESTRICTED REVENUE (\$20.0 MILLION)

- CORPORATIONS & FOUNDATIONS
\$9.9 MILLION
- LEGACIES & BEQUESTS
\$3.9 MILLION
- SPECIAL EVENTS
\$1.8 MILLION
- DONATED GOODS & SERVICES
\$1.7 MILLION
- INDIVIDUAL CONTRIBUTIONS
\$1.5 MILLION
- OTHER
\$1.2 MILLION



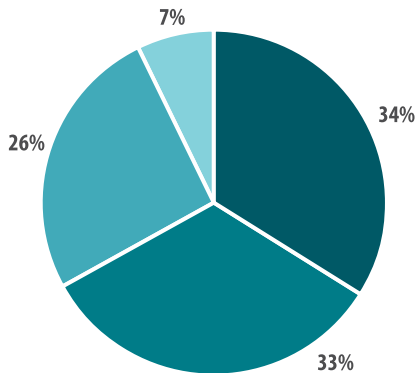
EXPENSES (\$19.0 MILLION)

- PROGRAM SERVICES
\$15.8 MILLION
- FUNDRAISING
\$2.4 MILLION
- MANAGEMENT & GENERAL
\$800,000

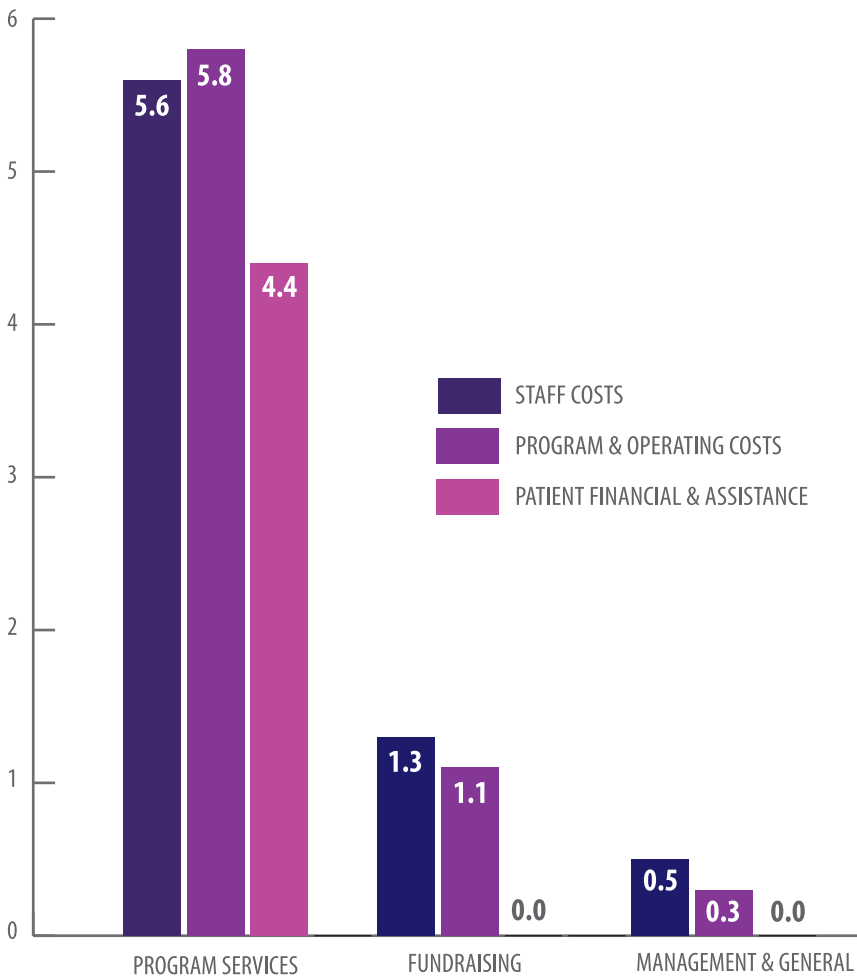


PROGRAM SERVICE EXPENSES (\$15.7 MILLION)

- COUNSELING & SUPPORT
\$5.4 MILLION
- FINANCIAL ASSISTANCE
\$5.2 MILLION
- INFORMATION & PUBLICATIONS
\$4.0 MILLION
- EDUCATION
\$1.1 MILLION



EXPENSES BY FUNCTION (\$19.0 MILLION)





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New York, NY 10001

www.cancercares.org
1-800-813-HOPE (4673)